



BM TECHNOLOGIES

IT SUPPORT • WEB DESIGN • CLOUD HOSTING

Sustainability Report 2025

Measuring Progress, Inspiring Impact: Driving
Positive Change for Future Generations.



www.bm-technologies.co.uk



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Introduction

BM Technologies is committed to making IT work responsibly. We use renewable-powered hosting, refurbished hardware, and repair-first practices to cut waste. We give back through charity donations, volunteering, and community leadership, while ensuring security and inclusion as a Cyber Essentials certified and Disability Confident Employer. BM Technologies completed the B Impact assessment process in 2025 and scored **159.1**. For comparison, the minimum score required to become a certified B Corporation is 80, and the average for businesses completing the assessment is around 50. Our score of 159.1 reflects the values we live by every day.





Sustainability Reporting Goals

Sustainability reporting shows commitment to responsibility, strengthening accountability and trust.



Accountability

We hold ourselves accountable by setting clear ESG goals and reporting on progress each year.



Transparency

We are transparent in how we operate, openly sharing our impact, certifications, and community contributions.



Benchmarking

We benchmark our performance against recognised ESG standards to measure improvement and stay aligned with best practice. Our B Impact score is 159.1 which is exceptionally high.

Environmental Impact



Green Hosting and Cloud

All websites we host run on 100% renewable-powered servers, and we use Microsoft's carbon-neutral cloud services. This ensures that our digital infrastructure has a reduced environmental footprint.



Refurbished and Repair-First IT

We prioritise repairing over replacing equipment and supply refurbished and remanufactured machines. In 2024, 80% of hardware we provided was refurbished, helping to prevent e-waste and extend product lifecycles.



Sustainable Practices

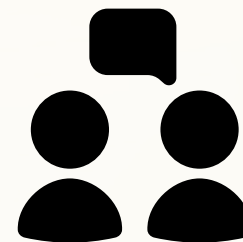
We offer leasing options to reduce carbon cycles, encourage walking through the Trundl CO₂-saving app, and are working towards tracking our avoided emissions and total footprint.

Social Responsibility



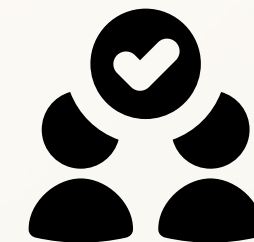
Charity and Community Support

We contribute financially each month to Springhill Hospice as Business Buddies and support other charities with donations, fundraising, and discounted IT solutions through Microsoft's charity pricing.



Volunteering and Leadership

Our team gives time back to the community, with directors serving as magistrates, school governors in both primary and secondary education, and trustees for local charities. Together, this equates to over **300** volunteer hours annually.



Inclusive Employment

As a Disability Confident Employer, we are committed to providing fair opportunities, accessible working practices, and a supportive culture for all employees.



Governance and Ethics



Integrity

Strong commitment to honesty, transparency, and ethical business practices.



Transparency

Clear accountability mechanisms and open communication channels in leadership.



Compliance

Adherence to all relevant legal, environmental, and industry regulations.



Risk Management

Proactive assessment and effective mitigation of operational and financial risks.

Sustainability Goals

01

Reduce Carbon Footprint

Begin tracking and reporting emissions from hosting, cloud, and hardware. Set a target to cut emissions by 30% by 2030 through refurbished IT and renewable-powered solutions.

02

Minimise E-Waste

Ensure at least 70% of client hardware supplied is refurbished or remanufactured by 2026, while promoting repair-before-replace across all services.

03

Strengthen Community Impact

Record and report volunteer hours and charity contributions each year, aiming for a 10% year-on-year increase in community benefit.



Key Metrics and Indicators

| Metrics | Current Level | Target |
|--|--|---|
| Carbon Savings from refurbished hardware | 60% | 70% by 2026 |
| Charitable Contributions | £2500+ per annum | £2750 by 2026 and sustained |
| Volunteer Hours | 300+ | 400+ |
| Waste Diversion Rate | 60% of waste diverted from landfills | Achieve 75% diversion by expanding recycling programs |
| Training and Development | Non technical training 20 hours per employee per annum | Increase to 30 hours non technical |
| ESG Disclosure | 0 | Annual ESG report starting 2025 |

Case Studies



Charitable contribution

We support Springhill Hospice through monthly donations. Alongside funding, our directors volunteer time through the local volunteers schemes to strengthen local communities.



Waste to Wealth

In 2024, 80% of devices supplied by BM Technologies were refurbished. For one local business, we replaced outdated hardware with refurbished SSD machines—boosting efficiency, cutting costs, and preventing e-waste.



Future Strategies

Innovation

Develop more “green IT” solutions by expanding refurbished and repair-first services.

Improvement

Track and report ESG metrics annually to drive measurable progress

Collaboration

Partner with local charities and SMEs to maximise social and environmental impact.

Engagement

Involve staff, clients, and the community in sustainability initiatives and volunteering.



Conclusion

BM Technologies is committed to building a business that works for people, communities, and the planet. This first ESG report reflects the steps we've already taken, through green IT practices, refurbished equipment, charity support, and community volunteering and sets out our goals for the future. We will continue to measure, improve, and share our progress openly, ensuring that sustainability and responsibility remain at the heart of everything we do.



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